



Update on Office of Administrative Hearings Operating Status during COVID-19 Emergency

What is our operating status?

The Office of Administrative Hearings (OAH) remains open on a modified operating schedule with staff teleworking through the end of the public health emergency. All services will be provided remotely, including virtual hearings for Public Benefits, Unemployment Insurance, Public Sector Workers' Compensation, Wage Hour, Universal Paid Family Leave, Licensing and Enforcement cases, Rental Housing and District of Columbia Public School cases.

How does this impact what we do?

- **Adjudication Services** - modified service as described above. Other types of cases not mentioned above, will gradually resume as OAH continues to develop the capacity and infrastructure to do so.
- **Payment Collection** - modified service. Payments will be accepted online through the OAH Payment Portal via the website or by mail to the Office of Administrative Hearings, 441 4th Street, NW, Suite 450N, Washington, DC 20001.
- **Recruitment** - modified service. OAH will continue to post new positions and accept applications. No in-person interviews will take place until further notice.

How does this impact our physical locations?

- OAH offices will be closed to the public until further notice.

What else are we offering to meet your needs?

- **Conduct Essential Hearings Remotely** - OAH will conduct hearings by phone and/or video.

What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

OAH is conducting all hearings remotely, thereby eliminating in-person contact with litigants. Our employees are taking precautions to keep themselves healthy and limit the spread of infections by wearing masks at all times while in the office, regularly washing their hands, cleaning facilities more frequently, and reducing close contact with each other. Employees have been asked to let their supervisor know immediately if they feel sick.

Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact us at (202) 442-9094 or check the website at oah.dc.gov. For more information, please visit coronavirus.dc.gov.