



Update on DC Public Library Operating Status during COVID-19 Emergency

What is our operating status?

DC Public Library (DCPL) locations offers take-out service, remote printing and public computers at select libraries as part of Mayor Bowser's plan to reopen the District. DCPL continues to serve residents through its online digital library available at <https://www.dclibrary.org/libraryathome>.

How does this impact what we do?

- **Physical Materials Lending** – reduced. Customers are allowed to pick up their holds and return books, pick up remote printing and enter buildings to use a limited number of public computers and printers at the Martin Luther King Jr., Anacostia, Benning, Cleveland Park, Mount Pleasant, Northeast, Shepherd Park, West End, and Woodridge libraries.
- **Digital Materials Lending** – ongoing. All lending of digital items is on the Library's website <https://www.dclibrary.org/godigital>.
- **Meetings and Gatherings** – suspended
- **Apply for a library card** - Customers can apply for a Library Card at an open branch and online at www.dclibrary.org.

How does this impact our physical locations?

The Martin Luther King Jr., Anacostia, Benning, Cleveland Park, Mount Pleasant, Northeast, Shepherd Park, West End, and Woodridge libraries will be open on weekdays from 11:00 AM to 2:00 PM and from 3:00 PM to 7:00 PM. The locations will be closed from 2:00 PM to 3:00 PM for cleaning and disinfecting.

What else are we offering to meet your needs?

- **Digital Materials Lending** – The Library offers e-books, audiobooks, streaming movies and other online resources on the website <https://dclibrary.org/godigital>.
- **Digital Library Card Lending** – The Library offers temporary cards online at <https://dclibrary.org/getacard>. These Library cards will be valid for 90 days and can be used for digital resources.
- **Online Chat Services** – Customers can seek assistance by using the Library's online chat service at call <https://www.dclibrary.org/>. Residents can also call any open library.
- **Online Gathering/Social Sharing** – The Library is offering reading recommendations on social media and is hosting virtual programs. Information on ongoing programs is available at <https://www.dclibrary.org/libraryathome>.

What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

Customers and staff must wear a face mask or covering and practice social distancing. To ensure public health and safety of library staff and users, controlled entry will be in place to limit the number of people in the library at one time.

Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact us at <https://www.dclibrary.org/contact>. For more information, please visit coronavirus.dc.gov.

