Dear Resident,

This letter is to notify you that the DC Contact Trace Force team stopped by to speak with you today.

The DC Contact Trace Force works to help stop the spread of coronavirus (COVID-19) in our community. We work for the District of Columbia Department of Health (DC Health) and we’re here to serve residents who test positive for COVID-19 and those who are close contacts of positive cases. We ask questions over-the-phone, and sometimes in person, to find out important information about you, how you’re feeling, your activities and your household so we can make sure you and your contacts are well and safely isolating at home. We can also connect you to services to safely isolate if needed, such as housing, delivery of food and other supplies. The purpose of our visit was to try to reach out to you in person as we have not been able to connect with you over the phone.

We’re sorry we missed you. Please call 1-855-363-0333 and select option 1, Monday thru Sunday between 8 a.m. and 8 p.m. so that we can speak with you. Also, please remember that if you have been diagnosed with COVID-19 or are a close contact of someone who was diagnosed with COVID-19, you should be staying home to isolate yourself from others and prevent the spread of the infection. More information for “Persons who tested positive for COVID-19" or “Contacts of a Person Confirmed to have COVID-19" can be found at coronavirus.dc.gov/phasetwo.

Information about COVID-19 and the District’s response is available at visit coronavirus.dc.gov. For more information about the DC Health Contact Trace Force, please visit coronavirus.dc.gov/dccontacttraceforce.

Sincerely,
DC Contact Trace Force

This letter is also available in Amharic (አማርኛ), Chinese (中文), French (Français), Korean (한국어), Spanish (Español), and Vietnamese (Tiếng Việt). Please visit coronavirus.dc.gov/dccontacttraceforce download a translated version.