



Update on DC OFFICE OF CABLE TELEVISION, FILM, MUSIC AND ENTERTAINMENT Operating Status during COVID-19 Emergency

What is our operating status?

Along with the rest of District Government, our agency remains operating. We are operating on a telework status and have made some modifications to how services are being provided which are listed below.

How does this impact what we do?

Film Division: OCTFME is currently accepting film permit applications for media production activity that aligns with [Phase Two](#). More information on the permit application process during Phase Two can be found on the [OCTFME Film Permit Page](#).

202 Creates and Creative Affairs Offices: Reduced schedule/modified services. The 202 Creates and Creative Affairs Offices will respond to emails, phone calls and perform other day-to-day functions. However, the in-person services such as workshops, photography and podcast services at 200 I St SE will not be available for the duration of the public health emergency.

How does this impact our physical locations?

1899 9th Street NE - remains open to the public Monday - Friday 9:00AM - 5:30PM

200 I Street SE, Suite 1800 - The 202 Creates Office and co-working space will be closed to the public until April 27, 2020.

What else are we offering to meet your needs?

OCTFME is providing up to date information on Coronavirus (COVID-19) on: DCN -District of Columbia Network (CH 16 - RCN, Comcast, Verizon), DKN -District Knowledge Network (18 - RCN, 99 - Comcast, 12 - Verizon) and DCC -District Council Channel.

What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

Our employees are taking precautions to keep themselves healthy and limit the spread of infections like regularly washing their hands, cleaning facilities more frequently, and reducing close contact with each other and residents. Employees have been asked to let their supervisor know immediately if they feel sick.

Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact us at 202-671-0066 or entertainment@dc.gov. To watch our networks, visit entertainment.dc.gov. If this inquiry is in reference to a cable television issue, please call your cable company. Comcast 1.888.739.1379, RCN 800-746-4726, Verizon 800-837-4966. For more information, please visit coronavirus.dc.gov.