Coronavirus 2019 (COVID-19): Screening in a Healthcare Setting

This document provides guidance on the screening requirements for anyone entering a healthcare facility to reduce the risk of transmitting the SARS-CoV-2 virus to others. These requirements apply to any facility, entity, or individual that provides inpatient or outpatient healthcare services and is either licensed by DC Health (e.g. assisted living residence, chapter 35 community residence facility, hospital, etc.) or functions as an independent private practice under a licensed healthcare provider (e.g. Dental clinic, primary care clinic, veterinary clinic etc.).

Any individual experiencing symptoms of COVID-19 or was recently exposed to someone diagnosed with COVID-19, must not enter a facility or residence under any circumstance due to the risk of exposing others. Symptoms of COVID-19 may include: fever (subjective or 100.4 degrees Fahrenheit), chills, cough, shortness of breath or difficulty breathing, fatigue, muscle or body aches, headache, new loss of taste or smell, sore throat, congestion or runny nose, nausea or vomiting, diarrhea, or otherwise feeling unwell.

What is Screening?

- Screening is:
  - A multi-step process.
  - Used to help identify individuals who are at increased risk of spreading SARS-CoV-2 to others.
  - A dynamic process with questions and elements that may evolve over time.
- Screening is not:
  - A guarantee an individual is free from COVID-19 infection.
  - The same as testing.
  - A substitute for everyday prevention measures (e.g. proper face coverings, eye protection, and hand hygiene).

Basic Screening Guidelines

Steps must be taken to limit unnecessary face to face interactions during the COVID-19 pandemic regardless of known community transmissions. In instances where that is not possible, effective screening is essential to mitigate the spread of COVID-19 until the pandemic has passed.

- Who should be screened?
  - ALL individuals entering the facility must be screened for signs and symptoms of COVID-19 infection regardless of vaccination status. This includes all patients, residents, employees, agency, contractors, vendors, and visitors.
  - For specific screening requirements for different groups, see applicable section of this guidance.
- When should screening occur?
  - Except in emergency scenarios, screening should be conducted prior to an individual entering the facility or residence.¹
- How should screening be conducted?
  - Conduct the screening in a format that makes sense for your healthcare setting.
  - Screening must include:
    - A temperature screen.
    - Screening questions must assess for:
      - Signs and symptoms of COVID-19,

¹ For example, an employee would complete the screening prior to the start of each shift, but a patient may be screened during triage in the emergency room.
• Whether the person is awaiting SARS-CoV-2 test results for any reason,
• Known exposure to a COVID-19 positive individual within the last 14 days.
  o Trained personnel must be available for follow-up questions as needed during the screening process to further evaluate risk.
    ▪ For example, if an individual answers yes to being exposed to someone with COVID-19 in the last 14 days, it is important to know if they rode in a vehicle with them for 3 hours or they just passed by them on the street.
  o For a Screening Tool example, see Screening Tool Guidance for Employers at coronavirus.dc.gov/healthguidance.
• If a case is identified, facilities will be required to furnish contact tracing data, including the information stated above, to DC Health within 12 hours of it being requested.

Safe Screening Considerations
• Active temperature checks are only required for visitors.
• Staff members who are performing in-person screenings:
  o Should remain 6 feet away while performing initial screening questions and maintain as much distance as possible while performing active temperature checks.
  o Must wear a facemask (for source control) during every screening. The use of eye protection is required during every screening unless separated from those being screened by a complete physical barrier such as a glass or plastic window.
  o Must perform hand hygiene before and after each screening interaction using an alcohol-based hand rub with at least 60% ethanol or 70% isopropanol or by washing hands with soap and water for at least 20 seconds. If gloves are used, hand hygiene between patients/residents is still required.
    o Should make screening interactions as brief as possible.
• Thermometers that require physical contact to obtain a reading must use a new disposable cover for each individual being screened.
• All screening equipment that comes in contact with a screened individual, such as pulse oximetry devices for inpatients/residents, must be cleaned and disinfected between each use.
• Cloth face coverings are not considered PPE and should not be worn by a healthcare provider (HCP) when PPE is indicated.
• For more on PPE for healthcare facilities, visit: coronavirus.dc.gov/healthguidance.

Staff Screening Considerations
• Employers may elect to allow staff to complete daily screening via an app or other electronic format (e.g., survey link via an automated phone line, electronic survey, etc.).
• Staff may complete temperature screen offsite, provided the check occurred no more than 2 hours prior to arrival.
• A process must be developed to ensure that any staff member reporting a sign or symptom of COVID-19 during their screening is followed up on by occupational health or designated individual per facility policy.
• Employees, agency, contractors, and vendors entering the facility that are not compliant with the screening process must be sent away.
• Conduct random audits to ensure appropriate accuracy and compliance.
• What information should be documented?
  o Daily staffing assignments,
• Outbreak response:
Facilities undergoing COVID-19 outbreaks should screen staff more frequently throughout the shift as is appropriate for facility setting.
- Actively take temperature readings and document absence of symptoms consistent with COVID-19.
- If a symptomatic individual is identified, have them keep their facemask on, notify their supervisor, and leave the workplace or residence.

**Patient/Resident Screening Considerations**

- **Outpatients** should be screened prior to arrival.
  - Screening must occur regardless of a negative COVID-19 test result. For example, a patient who presents a negative test result prior to a scheduled procedure must still be screened.
  - If an outpatient screens positive, elective appointment must be canceled and rescheduled until after patient is cleared.
- Facilities who elect to admit patients/residents who refuse to be screened must quarantine those individuals from others as per facility policy.
- Facilities may consider turning away patients/residents who refuse to be screened.
  - **Note:** Patients requiring emergency care must be treated according to the Emergency Medical Treatment and Labor Act (EMTALA).
- Inpatients and residents should be screened daily, at minimum, for signs and symptoms of COVID-19 infection.
  - Facilities must have a policy in place to increase daily screenings in the event of an outbreak and as part of any additional DC Health recommendations.
  - Inpatient/resident screening should also include pulse oximetry.
- **What information should be documented?**
  - Daily unit census
  - If a staff member must be within 6 feet of a patient/resident, they must use appropriate personal protective equipment (PPE). This includes gloves, eye protection, and a facemask (or respirator if supplies are readily available and as part of your facility’s respiratory protection program). A gown may be considered if extensive contact with a patient is anticipated in a patient care area. Gowns must not be worn outside of patient care areas.

**Visitor Screening Considerations**

- Visitor screening should:
  - Occur at a designated entrance to the facility,
  - Have a unidirectional flow,
  - Allow adequate spacing so those waiting to be screened can maintain social distancing.
- Visitors entering the facility that are not compliant with the screening process must be sent away.
- Visitors must undergo an **active temperature check**.
- **Visitors who have known exposure to a COVID-19 positive person within the last 14 days may not enter the facility, regardless of their vaccination status or personal history of COVID-19 infection.**
- **What information should be documented?**
  - Daily visitor log including patients/residents visited for the previous 30 days. Minimum information to include:
    - First and last name,
▪ Date and time of entrance,
▪ Patient to be visited and location,
▪ **PLUS** at least two of the following:
  ▪ Date of birth,
  ▪ Physical street address including state and zip code,
  ▪ Daytime and evening telephone number.
▪ Email address, if available.

- Outbreak response: Facility staff must notify visitors of outbreaks on the patient/resident’s unit that occur within 14 days of a visit and recommend the visitor(s) seek testing.
- Ask visitors to notify the facility if they develop fever or symptoms consistent with or test positive for COVID-19 within 14 days of visiting the facility, and provide them with instructions on the process.
- For more guidance on visitors, visit [coronavirus.dc.gov/healthguidance](https://coronavirus.dc.gov/healthguidance).

The guidelines above will continue to be updated as the outbreak evolves. Please visit [coronavirus.dc.gov/healthguidance](https://coronavirus.dc.gov/healthguidance) regularly for the most current information.