

Vaccination Appointment Guide

Updated
March 1, 2021



Vaccination Appointment Guide

The District of Columbia Department of Health (DC Health) continues to make progress with our COVID-19 vaccine distribution planning. We are working with the federal government and local partners within the District to plan for the distribution of the COVID-19 vaccine as doses become available.

To receive the vaccine, you must register for an appointment. Please use this guide to help you through the process of registering for an appointment online.

Before You Start:

Before beginning registration, visit vaccinate.dc.gov to confirm you are in the current priority group.

You will be asked for your email to receive your appointment confirmation. Prior to registering, make sure to have an email that you have access to.



If you are unable to access the online vaccine portal or do not have internet access, please call the District's call center at **855-363-0333** for assistance with vaccine registration.

How to register for a vaccination appointment online

1. From vaccinate.dc.gov, click **Proceed to Vaccination Registration Portal** to start.

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Listen

Vaccination Registration

GOVERNMENT OF THE DISTRICT OF COLUMBIA
MURIEL BOWSER, MAYOR

Thank you for your interest in registering with our vaccination portal. At this moment, vaccination appointments are only available for workers in health care settings and District residents 65 years of age and older. To schedule an appointment, please read the information below and then proceed to the required questionnaire. For assistance call the District's call center at 855-363-0333, Monday through Friday from 8 am to 7pm and Saturday from 8 am to 4 pm.

If you do not work in a health care setting or not a District residents 65 years of age and older, [submit your email address or mobile phone #](#) and you will receive an email or text message when the registry opens to additional populations.

Thank you again. Together, we will save lives and end this pandemic.

If you work for any of the below listed institutions, please exit this questionnaire and contact your facility for specific instructions on how to get vaccinated.

- DC Health
- DC Fire and EMS
- HSC Pediatric Center
- Howard University Hospital
- MedStar Georgetown University Hospital
- Medstar Washington Hospital Center
- Psychiatric Institute of Washington
- St. Elizabeths Hospital
- The George Washington University Hospital
- United Medical Center
- Children's National Hospital
- Kaiser Permanente
- National Rehabilitation Hospital
- Sibley Memorial Hospital
- Unity Healthcare
- Community of Hope
- Mary's Center
- Giant Pharmacy
- Bread for the City
- Safeway Pharmacy

Schedule an Appointment

Please Note: This system is currently open only for people working in health care settings. You **MUST** provide verification of your eligibility at the time of your vaccination.

[Proceed to Vaccination Registration Portal](#)



Note: For the best experience, please use a modern web browser such as **Chrome, Safari, Edge, or Firefox**. Internet Explorer will not work. Your computer should also be using the following operating system: Windows 7, 8.1, 10 and later and iOS Leopard and later (Version 11).

Waiting Room

Depending on the volume of residents visiting the site, you may encounter this screen which means 3,000 people are already in the portal selecting their appointments. The screen will automatically refresh every 30 seconds so no need to refresh the page yourself. Once a spot opens, you will move on to Step 2.

Unfortunately, all appointments made available today have been booked. While demand continues to outpace supply, we know how stressful of a time this process can be. It's critical you get vaccinated, and we are doing everything we can to make that happen.

Please return to vaccinate.dc.gov for updates on the next vaccination appointment release and announcement of registration system updates.

Thank you for your continued patience. We will get through this together.

DC NEEDS MORE VACCINE



2. You are now on the **COVID-19 Appointment Portal**. Review and gather the information needed to make an appointment.





When you are ready, click **Take Questionnaire**.

DC HEALTH
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DC MURIEL BOWSER, MAYOR

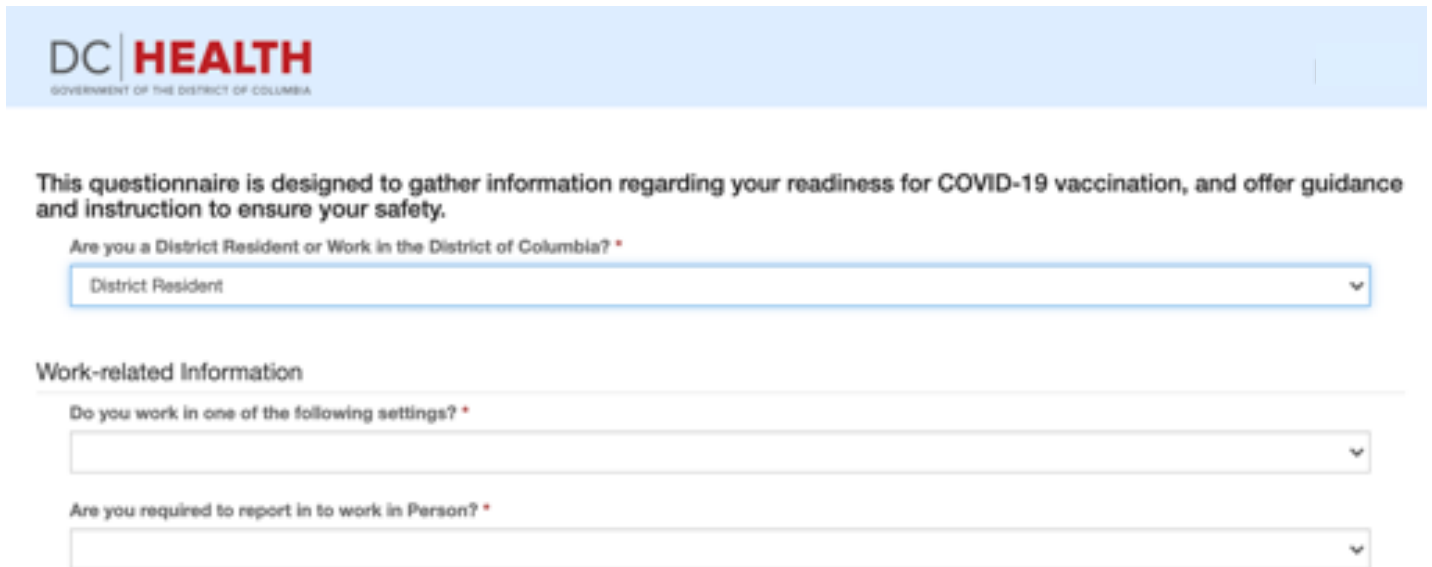
COVID-19 Vaccination Appointment

To schedule an appointment, please fill in the required questionnaire so that we can gather information regarding your readiness for COVID-19 vaccination, and offer guidance and instruction to ensure your safety. You will need to provide the following details:

- 
Demographic details
Such as race, ethnicity, gender, age
- 
Medical history
Current/past ailments and allergy information
- 
COVID-19 history
History of any COVID-19 infections, testing or vaccinations
- 
Contact information
Your contact details

[Take Questionnaire](#)

3. **Begin by answering if you are a resident or non-resident that works in DC.** Click the arrow (▼) on the right-hand side of the box. You will see three choices to determine your eligibility. Pick the one that is true for you.



The screenshot shows the DC Health questionnaire interface. At the top is the DC Health logo with the text "GOVERNMENT OF THE DISTRICT OF COLUMBIA". Below the logo is a heading: "This questionnaire is designed to gather information regarding your readiness for COVID-19 vaccination, and offer guidance and instruction to ensure your safety." The first question is "Are you a District Resident or Work in the District of Columbia? *". Below the question is a dropdown menu with "District Resident" selected. Below this is a section titled "Work-related Information". The first question in this section is "Do you work in one of the following settings? *", followed by an empty dropdown menu. The second question is "Are you required to report in to work in Person? *", followed by another empty dropdown menu.

4. **Once you have been qualified, continue with the questions.** Click the arrow (▼) on the right-hand side of each box. You will see several choices. Pick the one that is true for you.

Please complete all the questions that have a red **asterisk***.

Note: For District of Columbia residents aged 65 and older, you do not need to bring a work ID badge, letter from your employer, or a pay stub to your appointment.

5. On the same page you will then be asked Medical Information

View the list of medical conditions. If you see your condition on the list, select **Yes**. Click **Next** to continue.

If you selected any of the above work settings, you must bring verification to your appointment (work ID badge, letter from your employer, copy of provider license, pay stub or other means of verification).

Medical Information

Have you had any severe reaction to a vaccine before?

☒ No ☐ Yes

Are you under isolation or quarantine for COVID-19 at this moment?

☒ No ☐ Yes

Will this be your first COVID-19 vaccine dose?

☐ No ☒ Yes

Have you been diagnosed with one of the following medical conditions by your healthcare provider? *

- Asthma
- Chronic Obstructive Pulmonary Disease (COPD), and other Chronic Lung Disease
- Bone Marrow and Solid Organ Transplantation
- Cancer
- Cerebrovascular Disease
- Chronic Kidney Disease
- Congenital Heart Disease
- Diabetes Mellitus
- Heart Conditions, such as Heart Failure, Coronary Artery Disease, or Cardiomyopathies
- HIV
- Hypertension
- Immunocompromised State
- Inherited Metabolic Disorders
- Intellectual and Developmental Disabilities
- Liver Disease
- Neurologic Conditions
- Obesity, BMI ≥ 30 kg/m²
- Pregnancy
- Severe Genetic Disorders
- Sickle Cell Disease
- Thalassemia

Please note, vaccinate.dc.gov only schedules the first dose of your COVID-19 vaccine. You must [contact the provider](#) who administered your first vaccine to schedule your second dose.

Next



- On the next page, start typing your address in the **Address Search & Select** field. As you type, a drop-down list will appear with matching addresses based on your input to let you auto-fill your full address.

Or enter your address manually in line 1*

This questionnaire is designed to gather information regarding your readiness for COVID-19 vaccination, and offer guidance and instruction to ensure your safety.

Search for your address or enter it manually.

Address Search & Select (just start typing your address)

Address Line 1 *

Apartment, Suite, Unit Number

City *

State/Province *

Postal Code *

7. Further down the page, enter your personal details such as name, email address, phone number, etc. All the fields marked with red asterisk (*) are required. After filling in the information, click **Next**.

DC

HEALTH

GOVERNMENT OF THE DISTRICT OF COLUMBIA

Personal Information

First Name *

Middle Name

Last Name *

Email Address *

Confirm Email Address *

Additional Contact (if different from resident)

Phone Number *

Consent for texting

* No

☐ Yes

Do you prefer to be contacted by phone?

* No

☐ Yes

Gender *

Race *

If other race, please specify

Please describe your ethnicity *

Please provide your date of birth

Month *

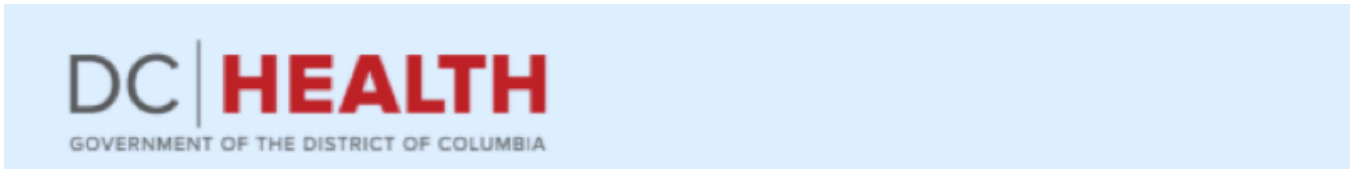
Day *

Year *

Previous

Next

8. If you have forgotten to complete a required question or a question wasn't answered correctly, a message will appear and provide you instructions on how to fix it. Make the corrections, and then click **Next**.



i The form could not be submitted for the following reasons:

Address (search for and select your address here) is a required field.

Gender is a required field.

Race is a required field.

Insurance is a required field.

[Previous](#) [Next](#)

9. You will be prompted to verify the information. Check the form to make sure everything is correct.
- If the information is not correct, select **Previous** to return to your form and make changes.
 - If the information is correct, select the **I verify that the above information is accurate** check box, and then select **Next**.


By clicking "next" you agree that the above information is accurate. You also agree to share your information, you authorize us to share your personally identifiable information with our vaccination program. A copy of our privacy policy can be found by clicking [here](#).

☒ I verify that the above information is accurate *

[Previous](#) [Next](#)

10. Find a location. On this page, choose a vaccination location that works for you by clicking **Book Appointment** next to the desired location.

You can also use the map to see locations in proximity to your residence. The numbers correlate to the list of locations on the right side of the screen.



GOVERNMENT OF THE DISTRICT OF COLUMBIA

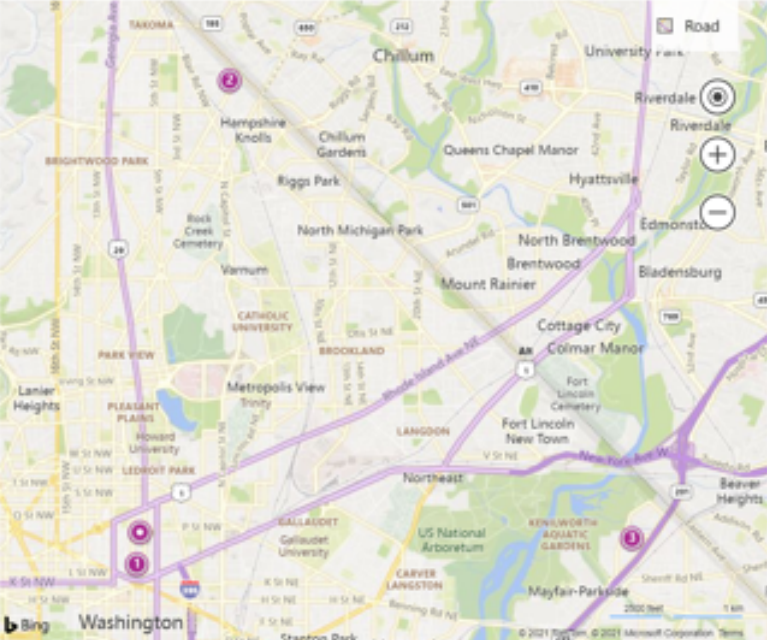
Do not use the browser back button.

If centers are not available, please sign up to [be alerted when more appointments are available](#).

Covid-19 vaccinations will be made available in phases to ensure those populations most at risk are prioritized. Based upon your current status, you are currently eligible to schedule your appointment for vaccination. Please select a COVID Vaccination Location by clicking on the name from the list below.

Welcome Sylvia

Search for location near within



1. Convention Center 0.3 miles
801 Mt. Vernon Pl, NW 20001
Enter at 9th and L, NW
Vaccine Type: Johnson & Johnson

2. Lamond Recreation Center 4.1 miles
20 Tuckerman St NE Washington, DC 20011

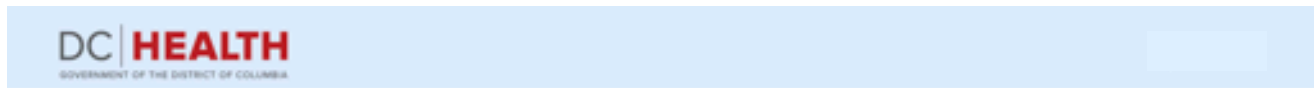
Vaccine Type: Johnson & Johnson

3. Kenilworth Recreation Center 4.4 miles
4321 Ord St NE Washington, DC 20019

Vaccine Type: Pfizer

← Type of the Vaccine Available at that Location

11. Click **Get Directions** for a location to generate a map containing directions from where you are to the appointment address.



Do not use the browser back button.

If centers are not available, please sign up to [be alerted when more appointments are available](#).

Covid-19 vaccinations will be made available in phases to ensure those populations most at risk are prioritized. Based upon your current status, you are currently eligible to schedule your appointment for vaccination. Please select a COVID Vaccination Location by clicking on the name from the list below.

Welcome Sylvia Murph

Search for location near within



vaccine type: Pfizer

27 min	Light traffic - 4 min delay Via I-395 S, DC-295 N	10.5 mi
28 min	Light traffic - 4 min delay Via Florida Ave NW, US-50 E	7.4 mi
32 min	Light traffic - 5 min delay Via Irving St NW, South Dakota Ave NE	8.1 mi

- A 2601 16TH ST NW, WASHINGTON, District of Columbia 20009
- ↑ Head south on 16th St NW toward Euclid St NW
- 1.5 mi
- ↑ Keep right to stay on 16th St NW

12. Select an appointment. Once you select your location, you will see a list of available appointments. Click “Book” to make your appointment.

DC HEALTH

GOVERNMENT OF THE DISTRICT OF COLUMBIA

If appointments are NOT available, please use the **Change Location** button to select other centers. If no other centers are available, please sign up to [be alerted when more appointments are available](#).

Please note, the time displayed below is based on your local time zone if you are currently outside of Washington DC area (examples may include assisting a family member register for a vaccine.) Your email confirmation will include the time as Washington DC local time. Please verify your appointment time if you are utilizing this system outside of the DC area.

Date Range

From

03/04/2021

To

03/14/2021

Apply

Change Location

Location	Start Time	End Time	Select
Kenilworth Recreation Center	03-07-2021 09:00 AM	03-07-2021 10:00 AM	Select
Kenilworth Recreation Center	03-08-2021 09:00 AM	03-08-2021 10:00 AM	Select
Kenilworth Recreation Center	03-09-2021 09:00 AM	03-09-2021 10:00 AM	Select
Kenilworth Recreation Center	03-09-2021 10:00 AM	03-09-2021 11:00 AM	Select
Kenilworth Recreation Center	03-09-2021 12:00 PM	03-09-2021 12:00 PM	Select
Kenilworth Recreation Center	03-09-2021 01:00 PM	03-09-2021 01:00 PM	Select
Kenilworth Recreation Center	03-09-2021 02:00 PM	03-09-2021 02:00 PM	Select

< 1 2 3 4 >



If there are no appointments available or you want to book at a different location, **DO NOT** click your back button on your browser, please click the blue “Change Location” button.

13. Find a location. On this page, choose a vaccination location that works for you by clicking **Book Appointment** next to the desired location.

You can also use the map to see locations in proximity to your residence. The numbers correlate to the list of locations on the right side of the screen.

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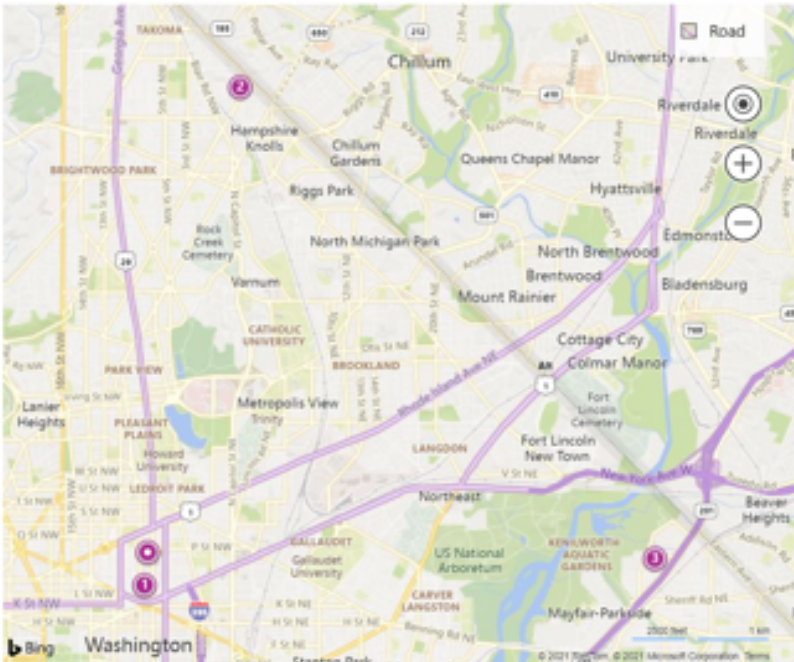
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If centers are not available, please sign up to [be alerted when more appointments are available](#).

Covid-19 vaccinations will be made available in phases to ensure those populations most at risk are prioritized. Based upon your current status, you are currently eligible to schedule your appointment for vaccination. Please select a COVID Vaccination Location by clicking on the name from the list below.

Welcome Sylvia

Search for location near 1400 7th St NW, Washingk within 25 miles [Search](#)



1. Convention Center 0.3 miles
801 Mt. Vernon Pl, NW 20001
Enter at 9th and L, NW
Vaccine Type: Johnson & Johnson
[Book Appointment](#)
[Get Directions](#)

2. Lamond Recreation Center 4.1 miles
20 Tuckerman St NE Washington, DC 20011
Vaccine Type: Johnson & Johnson
[Book Appointment](#)
[Get Directions](#)

3. Kenilworth Recreation Center 4.4 miles
4321 Ord St NE Washington, DC 20019
Vaccine Type: Pfizer
[Book Appointment](#)
[Get Directions](#)

Type of the Vaccine Available at that Location

vaccinate.dc.gov
v.01/27/2021

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DACL
LIVE BOLDLY

octo
office of the chief technology officer

GOVERNMENT OF THE DISTRICT OF COLUMBIA
MURIEL BOWSER, MAYOR

14. Click **Get Directions** for a location to generate a map containing directions from where you are to the appointment address.

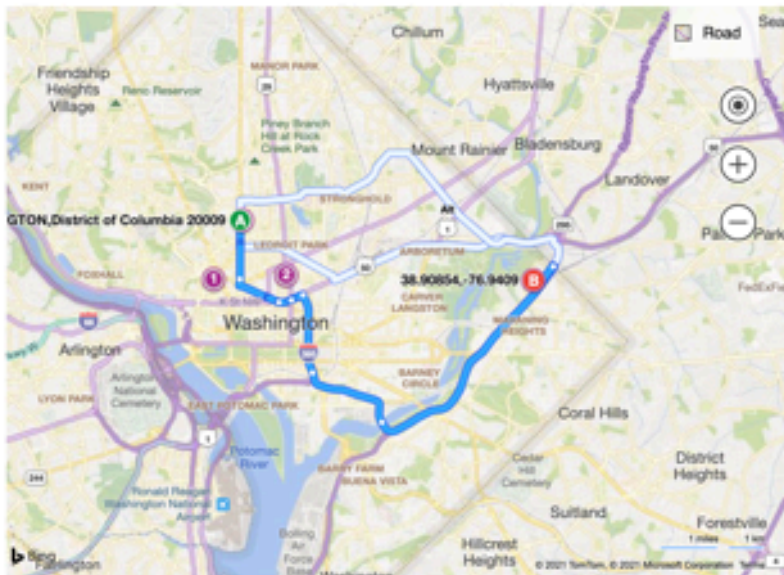
Do not use the browser back button.

If centers are not available, please sign up to [be alerted when more appointments are available](#).

Covid-19 vaccinations will be made available in phases to ensure those populations most at risk are prioritized. Based upon your current status, you are currently eligible to schedule your appointment for vaccination. Please select a COVID Vaccination Location by clicking on the name from the list below.

Welcome Sylvia Murph

Search for location near 2601 16TH ST NW,WA within 25 miles Search



vaccine type: Pfizer

Book Appointment

Get Directions

27 min	Light traffic - 4 min delay Via I-395 S, DC-295 N	10.5 mi
28 min	Light traffic - 4 min delay Via Florida Ave NW, US-50 E	7.4 mi
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15. Select an appointment. Once you select your location, you will see a list of available appointments. Click “Book” to make your appointment.

DC HEALTH
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If appointments are NOT available, please use the **Change Location** button to select other centers. If no other centers are available, please sign up to [be alerted when more appointments are available](#).

Please note, the time displayed below is based on your local time zone if you are currently outside of Washington DC area (examples may include assisting a family member register for a vaccine.) Your email confirmation will include the time as Washington DC local time. Please verify your appointment time if you are utilizing this system outside of the DC area.

Date Range

From
03/04/2021

To
03/14/2021

[Apply](#) [Change Location](#)

Location	Start Time ↑	End Time	Select
Kenilworth Recreation Center	03-07-2021 09:00 AM	03-07-2021 10:00 AM	Select
Kenilworth Recreation Center	03-08-2021 09:00 AM	03-08-2021 10:00 AM	Select
Kenilworth Recreation Center	03-09-2021 09:00 AM	03-09-2021 10:00 AM	Select
Kenilworth Recreation Center	03-09-2021 10:00 AM	03-09-2021 11:00 AM	Select
Kenilworth Recreation Center	03-09-2021 12:00 PM	03-09-2021 12:00 PM	Select
Kenilworth Recreation Center	03-09-2021 01:00 PM	03-09-2021 01:00 PM	Select
Kenilworth Recreation Center	03-09-2021 02:00 PM	03-09-2021 02:00 PM	Select

< 1 2 3 4 >



If there are no appointments available or you want to book at a different location, **DO NOT** click your back button on your browser, please click the blue “Change Location” button.

16. On the next page, a message will appear stating that your booking is confirmed along with your appointment details, such as your name, ID, start time, vaccine location, address, and QR code.



Your booking is confirmed. Please print or screen shot this page as your confirmation. If you need additional assistance, please contact DC Health at vaccinatedc@dc.gov.

Name

Sylvia Murph

Appt ID

63472-Y4N5G

Start Time

03/09/2021 09:00 AM

Vaccine Location

Kenilworth Recreation Center

Address

4321 Ord St NE Washington, DC 20019



Booked On: 03/04/2021 11:12 PM

System Time Zone: America/New_York

Email Confirmation

You will also receive an email confirmation with your appointment details.

The subject of the email is: **COVID Vaccine Notification - Booking Confirmation**. Be sure to check your SPAM or JUNK folder. After 24 hours, if you are unable to find the email, please email vaccinatedc@dc.gov for assistance.

Hello Sylvia,

You have been approved to receive a COVID-19 Vaccine. Please bring the below confirmation code and/or QR code with you (on your phone or printed) and report to the vaccine center.



Scheduling Confirmation:

Name: Sylvia Murph

Email: ladyfmy@email.com

Appointment ID: 63472-Y4N5G

Vaccination Location: Kenilworth Recreation Center in partnership with Giant

4321 Ord St NE

Washington, DC 20019

Start Time: 3/9/2021 9:00 AM EST

End Time: 3/9/2021 10:00 AM EST

Please bring personal identification and insurance card, if available, and arrive no more than 15 minutes prior to your appointment. The provider who administered your first dose is responsible for scheduling your second dose, if applicable, and will communicate with your return date at the time of your first appointment. All sites are ADA accessible. If you must cancel your appointment, it cannot be rescheduled; you will need to reregister for a new one. Due to high volume, please do not call the sites directly. For any questions, please contact vaccinatedc@dc.gov or the DC Health Call Center 1-855-363-0333.

NOTE: This email is not monitored. Please do not reply.

Further Assistance

If you have any difficulty or cannot find your confirmation email, please email vaccinatedc@dc.gov for support.

You may also call the District's call center at **855-363-0333**, to **cancel your appointment** or assistance with vaccine registration.

To receive alerts via email or text for future announcements or when more appointments become available, go to vaccinate.dc.gov.

Appendix

The system is set by default to show appointments in two week increments to align with how the DC Department of Health typically releases appointments.

However, in some cases an additional few days or weeks may be added beyond this two week period. Users should expand their date search using the calendar functions below.

Note: We are working to show all available appointments in future updates to eliminate this extra step in the future.

The screenshot shows the DC Health website interface. At the top is the DC HEALTH logo with the tagline 'GOVERNMENT OF THE DISTRICT OF COLUMBIA'. Below the logo is a message box stating: 'If appointments are NOT available, please use the **Change Location** button to select other centers. If no other centers are available, please sign up to be alerted when more appointments are available.' Below this is another note: 'Please note, the time displayed below is based on your local time zone if you are currently outside of Washington DC area (examples may include assisting a family member register for a vaccine.) Your email confirmation will include the time as Washington DC local time. Please verify your appointment time if you are utilizing this system outside of the DC area.'

Below the notes is a 'Date Range' section with 'From' and 'To' date pickers. The 'From' date is 03/31/2021 and the 'To' date is 04/08/2021. There are 'Apply' and 'Change Location' buttons. To the right of the date range is a large message: 'Sorry, there are no slots available'. Below this message is a graphic of a computer monitor with a large 'X' on the screen, a potted plant, and a small red box.

With the high volume of people scheduling at the same time, an available appointment might be booked seconds ahead of you.

You should click the “Try Again” button and look for another available appointment.

Sorry, this time is no longer available
Please try again by selecting a different time slot.

Try again

