



# Update on DC Public Library Operating Status during COVID-19 Emergency

## What is our operating status?

Select DC Public Library (DCPL) locations offer take-out service, remote printing, and access to public computers across the District. DCPL continues to serve residents through its online digital library available at <https://www.dclibrary.org/libraryathome>.

## How does this impact what we do?

- **Physical Materials Lending** - reduced. Customers are allowed to pick up their holds and return books, pick up remote printing, and enter buildings to use a limited number of public computers and printers at the Anacostia, Bellevue, Benning, Capitol View, Chevy Chase, Cleveland Park, Francis A. Gregory, Georgetown, Martin Luther King Jr. Memorial, Mt. Pleasant, Northeast, Palisades, Petworth, Shaw, Shepherd Park, Tenley-Friendship, West End, and Woodridge libraries.
- **Digital Materials Lending** - ongoing. All lending of digital items is on the Library's website <https://www.dclibrary.org/godigital>.
- **Meetings and Gatherings** - suspended.
- **Apply for a library card** - Customers can apply for a Library Card at an open branch and online via the Library's website [www.dclibrary.org](http://www.dclibrary.org).

## How does this impact our physical locations?

**Facilities** - The Anacostia, Bellevue, Benning, Capitol View, Chevy Chase, Cleveland Park, Francis A. Gregory, Georgetown, Martin Luther King Jr. Memorial, Mt. Pleasant, Northeast, Palisades, Petworth, Shaw, Shepherd Park, Tenley-Friendship, West End, and Woodridge libraries will be open on weekdays from 11:00 AM to 2:00 PM and from 3:00 PM to 7:00 PM. Each location is closed from 2:00 PM to 3:00 PM for cleaning and disinfecting. Starting December 5<sup>th</sup>, these locations will be open Mon. - Thur., 11:00 AM to 2:00 PM and from 3:00 PM to 7:00 PM and Fri. - Sat., 10:00 AM to 2:00 PM and from 3:00 PM to 6:00 PM; closed from 2:00 PM to 3:00 PM for cleaning and disinfecting.

## What else are we offering to meet your needs?

- **Digital Materials Lending** - The Library offers e-books, audiobooks, streaming movies, and other online resources on the website <https://dclibrary.org/godigital>.
- **Digital Library Card Lending** - The Library offers temporary cards online at <https://dclibrary.org/getacard>. These Library cards will be valid for 90 days and can be used for digital resources.
- **Online Chat Services** - Customers can talk with librarians online at <https://www.dclibrary.org/>.
- **Online Gathering/Social Sharing** - The Library is offering reading recommendations on social media and is hosting virtual programs. Information on ongoing programs is available at <https://www.dclibrary.org/libraryathome>.

## What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

Customers and staff must wear face masks or coverings and practice social distancing. To ensure public health and safety of library staff and users, controlled entry will be in place to limit the number of people in the library at one time.

Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact us at <https://www.dclibrary.org/contact>. For more information, please visit [coronavirus.dc.gov](https://coronavirus.dc.gov).