



# Update on Department of Housing and Community Development (DHCD) Operating Status during Coronavirus (COVID-19) Emergency

## What is our operating status?

The DC Department of Housing and Community Development (DHCD) remains open. However, we have made changes to how services are being provided.

## How does this impact what we do?

- Day to Day Functions - no changes. DHCD continues to answer phones, respond to emails, process payments and other day-to-day functions of the agency are being maintained.
- Rental Housing Administration - reduced schedule/modified service. Documents for the Rental Accommodations Division, the Rent Administrator or the Conversion and Sale Division can still be dropped off at 1800 Martin Luther King Avenue, SE at DHCD and will be processed within three business days. No walk-in consultations will be available.
- Neighborhood Based Activities - reduced schedule/modified service. DHCD funds the activities of several community-based organizations (CBOs), which offer significant training, workshops and one-on-one counseling to current and potential homeowners, tenants and small businesses. Please visit <https://dhcd.dc.gov/page/community-based-organization-cbo-training-and-events> for an updated list of operating status and service offerings for these organizations.
- Inspections/Site Visits - suspended. Home inspections and project site visits are suspended with limited exceptions. Development Finance construction draws will still occur.

## How does this impact our physical locations?

- DHCD Headquarters - remains open, but with limited staffing, Monday - Friday, from 8:15 am - 4:45 pm.
- DHCD Housing Resource Center - remains open, Monday - Friday, from 8:30 am - 3:30 pm for document drop off only. Residents may call 202-442-9505 for consultations.

## What else are we offering to meet your needs?

- Housing Locator - DHCD continues to manage [www.dchousingsearch.org](http://www.dchousingsearch.org) a search engine of affordable units in DC (mix of Inclusionary Zoning or IZ, Affordable Dwelling Units or ADU, and other affordable properties). For more info, call 1-877-428-8844 or email [info@socialserve.com](mailto:info@socialserve.com).

## What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

Our employees are taking precautions to keep themselves healthy and limit the spread of infections like regularly washing their hands, cleaning facilities more frequently, and reducing close contact with each other and residents. Employees have been instructed to let their supervisor know immediately if they feel sick.

Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact us at 202-442-7200 or [dhcd@dc.gov](mailto:dhcd@dc.gov). For more information, please visit [coronavirus.dc.gov](https://coronavirus.dc.gov).