Update on the Office of the Chief Technology Officer
Operating Status during COVID-19 Emergency

What is our operating status?

The Office of the Chief Technology (OCTO) is working to ensure the DC Government can easily and securely access systems and collaboration tools to work efficiently and effectively while portions of the workforce is working remotely.

How does this impact what we do?

- OCTO has set up a remote work portal for employees to utilize while working remotely, remote.dc.gov, which includes guidance regarding collaboration tools as well as secure access to widely used applications, including our government payroll and procurement systems.
- OCTO has supported all web site development needed for this response, including the content available at coronavirus.dc.gov.
- OCTO has provided additional collaboration tools and trainings to ANCs, including video and teleconferencing collaboration tools and the ANC Tech Portal at start.dc.gov/anc.
- OCTO is capturing and reviewing all industry ideas and solutions during this response at COVID19ideas.dc.gov, to help agencies stand up newly needed solutions faster.
- OCTO has set up and continues to maintain DC's COVID Response Line – dial 311 # to access, and the agency is working to ensure remote call center capacity is established and maintained.
- OCTO continues to promote the Internet Essentials program which will provide **free** in-home internet for eligible families for two months as the agency supports DCPS e-learning initiative during this event.

How does this impact our physical locations?

- **200 I Street HQ –** Our offices will be closed to the public and non-emergency employees through the public health emergency.

What else are we offering to meet your needs?

- The Office of the Chief Technology (OCTO) set up remote.dc.gov to ensure DC Government can easily and securely access the systems and collaboration tools needed to work efficiently and effectively while a portion of the District's workforce is working remotely.

What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

The agency has enabled DC Government employees to work remotely and socially distance during the COVID 19 public health emergency. Our employees are taking precautions to keep themselves healthy and limit the spread of infections like regularly washing their hands, cleaning facilities more frequently, and reducing close contact with each other and residents.

Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact us at octo.communications@dc.gov. For more information, please visit coronavirus.dc.gov.