



# Update on District of Columbia Office of Disability Rights Operating Status during COVID-19 Emergency

## What is our operating status?

Along with the rest of District government, the Office of Disability Rights remains operational. ODR will continue to provide services; however, there may be changes to how services are provided.

## How does this impact what we do?

- **Sign Language and Braille Services** - no operational change. Arrangement of Sign Language and Braille Services will be provided as reasonable accommodations, upon request, for events conducted by the Executive Office of the Mayor and the District Government.
- **Americans with Disabilities Act (ADA) Complaints, Referrals, Guidance, and Information** - modified service. ODR staff will conduct intake from District employees and residents via email and/or phone. No in-person intakes will take place until the end of the public health emergency.
- **ADA Training and Outreach Events** - modified services. ADA trainings will only be provided through online, distant learning opportunities. No outreach events will be conducted until the end of the public health emergency.

## How does this impact our physical locations?

**One Judiciary Square, Suite 729 N (441 4<sup>th</sup> ST NW)** - will be closed to the public until the end of the public health emergency.

## What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

ODR employees are taking precautions to keep themselves healthy and limit the spread of infections like regularly washing their hands, cleaning facilities more frequently, and reducing close contact with each other and residents. ODR employees have been asked to let their supervisor know immediately if they feel sick.

## Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact us at [odr@dc.gov](mailto:odr@dc.gov) or (202) 341-4012. For more information, please visit [coronavirus.dc.gov](https://coronavirus.dc.gov).