



# Update on Department of Aging and Community Living Operating Status during COVID-19 Emergency - **As of March 22, 2020**

## What is our operating status?

The Department of Aging and Community Living remains open. We will continue to provide some services as usual. However, there may be changes to how other services are provided.

## How does this impact what we do?

- **Senior Wellness Centers and Community Dining Sites** - modified. Activities at Senior Wellness Centers and Community Dining Sites are suspended. Beginning March 23, 2020, all meal sites will be converted to home delivery for current participants.
- **Social and Recreation Programs** - suspended. This includes group trips, in-person fitness classes, and other wellness activities.
- **Adult Day Health Programs** - suspended. Effective March 20, 2020, Adult Day Health Programs are suspended.

## What else are we offering to meet your needs?

- **Information & Referral/Assistance** - Residents may call (202) 724-5626 to learn more about DACL's operating status, programs, and services. If you or someone you know is 60+ years old and needs a meal, please give us a call for referral. Phone lines are answered Monday - Friday, 8:30am - 4:30pm.
- **Adult Protective Services (APS)** - To report allegations of abuse, neglect, self-neglect, and/or exploitation of vulnerable adults, please call the APS Hotline at (202) 541-3950, available 24-hours 7-days a week.
- **Regular Reassurance Calls** - Current participants of DACL-funded senior programs should expect to receive reassurance calls on a regular basis from their lead agency or case managers during this time. Call (202) 724-5626 for more information.

## What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

Our employees are taking precautions to keep themselves healthy and limit the spread of infections like regularly washing their hands, cleaning facilities more frequently, and reducing close contact with each other and residents. Employees have been asked to let their supervisor know immediately if they feel sick.

## Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact us at 202-724-5626 or [dacl@dc.gov](mailto:dacl@dc.gov). For more information, please visit [coronavirus.dc.gov](https://www.coronavirus.dc.gov).