



## Update on Department of Behavioral Health Operating Status during COVID-19 Emergency

**NOTICE: The Public Health Emergency is now in effect through April 24; school and government reopen on April 27.**

### What is our operating status?

The Department of Behavioral Health remains open. We will continue to provide services as usual. You can always reach us on our 24/7 Access Helpline at 1-888-793-4357.

### How does this impact what we do?

- **24-hour Access Helpline** - no change. Access to a mental health clinician and 24-hour suicide prevention lifeline at 1-888-793-4357 will remain available. Residents looking to talk to a trained professional about the stress and anxiety they're feeling around Coronavirus are also encouraged to call this line.
- **Comprehensive Psychiatric Emergency Program** - no change. The 24/7 adult emergency psychiatric care facility will remain open.
- **35 K Street NE Adult Clinic** - no change. Same day Urgent care services including assessment, counseling, and psychiatric evaluation will remain open from 8:30am-3:00 pm.
- **35 K Street NE Pharmacy** - no change. The pharmacy is open for uninsured residents, Monday-Friday from 8:00 am-5:00 pm. Prescriptions received before 4:00pm will be filled the same day.
- **Child/youth Emergency Mobile Psychiatric Service** - no change. Mobile emergency service for children/youth ages 6-17 in the home or community will remain available. This service is provided at no cost to District residents and children in DC's foster care system. Child/Youth Emergency Mobile Psychiatric Services are available 24/7. Children ages 18 to 21 who are in the care and custody of DC Child and Family Services Agency can also utilize Emergency Mobile Psychiatric Services.
- **Court Urgent Care Clinic** - no change. Behavioral health services for court referred individuals and walk/ins will remain available on the ground floor of the Moultrie Courthouse.
- **Community Response Team** - no change. Continue to respond to adults in psychiatric crisis in the home or community for counseling and transportation to emergency treatment, if needed.
- **Saint Elizabeths Hospital** - no change. The District's inpatient psychiatric hospital will remain open.
- **821 Howard Road SE Children's Clinic** - no change. Same day/walk-in psychiatric assessment for children/youth 18 years old or younger will remain open Monday - Friday 9:00 am - 5:00 pm.

### What else are we offering to meet your needs?

- DBH encourages residents looking to talk to a trained professional about the stress and anxiety they're feeling around Coronavirus to contact the 24/7 Warm Line at 1-888-793-4357.

### What precautions are we taking to limit the spread of the coronavirus (COVID-19)

Our employees are taking precautions to keep themselves healthy and limit the spread of infections like regularly washing their hands, cleaning facilities more frequently, and reducing close contact with each other and residents. Employees have been asked to let their supervisor know immediately if they feel sick.

Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact us at 202-673-2200 or 1-888-793-4357. For more information, please visit [coronavirus.dc.gov](https://coronavirus.dc.gov).