



Update of DC Public Service Commission Operating Status during COVID-19 Emergency

What is our operating status?

Along with the rest of District government, our agency remains operational.

How does this impact what we do?

- **Pipeline Safety Inspectors and Damage Prevention Inspectors** - will continue with their services.
- **Consumers Services Specialists** - are available by telephone at 202-626-5120, walk-in visits are suspended.

How does this impact our physical locations?

- Our offices at 1325 "G" St NW are closed to the public from March 16 to March 31.

What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

Our employees are taking precautions to keep themselves healthy and limit the spread of infections like regularly washing their hands, cleaning facilities more frequently, and reducing close contact with each other and residents. Employees have been asked to let their supervisor know immediately if they feel sick.

Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact us at 202-626-9176 or vahern@dc.gov. For more information, please visit [coronavirus.dc.gov](https://www.coronavirus.dc.gov).