



Update on Department of Corrections Operating Status during COVID-19 Emergency

What is our operating status?

The Department of Corrections remains open. However, in order to protect our residents, staff, and their families, the DC Department of Corrections is suspending all in-person visits, programming, and volunteer activities at its facilities for the entirety of the Public Health Emergency declared on March 11, 2020. Legal visits will be allowed. That includes visits from attorneys and their teams, (i.e. caseworkers, paralegals, investigators, etc.).

How does this impact what we do?

While we recognize the significant impact, this will have on inmates, their families, and loved ones, we are guided by medical experts who recommend social distancing measures as a proven method for preventing the spread of COVID-19.

How does this impact our physical locations?

- **Correctional Treatment Facility** - Suspended in-person visitation, programming, and volunteer activities.
- **Central Detention Facility** - Suspended in-person visitation, programming, and volunteer activities.
- **READY Center** - Closed for the duration of the Public Health Emergency.

What else are we offering to meet your needs?

- The Department will provide video visitation for inmates while in-person visitation is suspended. Video visitation may be scheduled via the Internet at <https://visitation.doc.dc.gov/app> or by calling 1 (888) 906-6394 or (202) 442-6155 (Tuesday through Saturday from 9 am-5 pm). Visits are conducted Wednesdays through Sundays starting at 11 am and ending at 10 pm. The last session begins at 9 pm.

What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

Our employees are taking precautions to keep themselves healthy and limit the spread of infections like regularly washing their hands, cleaning facilities more frequently, and reducing close contact with each other and residents. Employees have been asked to let their supervisor know immediately if they feel sick.

Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact us at 202-698-4932 or doc@dc.gov. For more information, please visit coronavirus.dc.gov.