



Update on DC OFFICE OF CABLE TELEVISION, FILM, MUSIC AND ENTERTAINMENT Operating Status during COVID-19 Emergency

What is our operating status?

Along with the rest of District Government, our agency remains operating. We are operating on a telework status and have made some modifications to how services are being provided which are listed below.

How does this impact what we do?

Film Division - reduced schedule/modified services. There will be a temporary suspension of issuing film permits and no parking signs from the Film Division for the duration of the public health emergency.

202 Creates and Creative Affairs Offices: reduced schedule/modified services. The 202 Creates and Creative Affairs Offices will respond to emails, phone calls and perform other day-to-day functions. However, the in-person services such as workshops, photography and podcast services at 200 I St SE will not be available for the duration of the public health emergency.

How does this impact our physical locations?

1899 9th Street NE - OCTFME Office is closed for the duration of the public health emergency except for essential staff.

200 I Street SE, Suite 1800 - The 202 Creates Office and co-working space will be closed for the duration of the public health emergency.

What else are we offering to meet your needs?

OCTFME is providing up to date information on Coronavirus (COVID-19) on: DCN -District of Columbia Network (CH 16 - RCN, Comcast, Verizon), DKN -District Knowledge Network (18 - RCN, 99 - Comcast, 12 - Verizon) and DCC -District Council Channel.

What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

Our employees are taking precautions to keep themselves healthy and limit the spread of infections like regularly washing their hands, cleaning facilities more frequently, and reducing close contact with each other and residents. Employees have been asked to let their supervisor know immediately if they feel sick.

Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact us at 202-671-0066 or entertainment@dc.gov. To watch our networks, visit entertainment.dc.gov. If this inquiry is in reference to a cable television issue, please call your cable company. Comcast 1.888.739.1379, RCN 800-746-4726, Verizon 800-837-4966. For more information, please visit coronavirus.dc.gov.