Update on the Office of the Inspector General Operating Status during COVID-19 Emergency

What is our operating status?

Along with the rest of District government, our agency remains operational. While OIG employees are teleworking, we will continue to provide services to the District.

How does this impact what we do?

- **Hotline for Reporting Waste, Fraud and Abuse** – Modified service. The OIG will not receive in-person complaints at this time. To report fraud, waste, abuse and mismanagement please contact the OIG by phone ((202) 724-TIPS (8477) and (800) 521-1639), email (hotline.inspectorgeneral@dc.gov) or via online form (https://dcforms.dc.gov/webform/use-form-submit-hotline-complaint-dc-oig).
- **Audits, Inspections and Evaluations** – Modified service. The OIG is continuing to work on Audits, Inspections and Evaluations; however, no field work is scheduled until the District resumes normal operations. In limited circumstances we may seek telephonic interviews, and make document requests to continue our work.
- **Investigations and Medicaid Fraud** – Modified service. The OIG is continuing their investigative work utilizing all technological tools available to reduce in-person contact. In limited circumstances we may seek telephonic interviews, and make document requests to continue our work.

How does this impact our physical locations?

The OIG's office is closed – Our walk-in services are suspended until Monday, April 27, 2020. However, our hotline remains open Monday - Friday from 8:30 a.m.- 5:00 p.m.

What else are we offering to meet your needs?

The OIG is continuing to meet its operational mission for the District via telework. We have opened multiple avenues for reaching us, including email, phone, and online. Residents and employees can also follow us on twitter (@OIGDC) and Facebook (OIGDC).

What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

All OIG employees are teleworking. Our employees are also taking precautions to keep themselves healthy and limit the spread of infections. The OIG has been regularly sharing information with staff via online Live Chats about prevention and response to COVID-19, and all employees are required to let their supervisor know immediately if they feel sick.

Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact us at 202-727-2540 or oig@dc.gov. For more information, please visit coronavirus.dc.gov.