Update on Rental Housing Commission (RHC) Operating Status during COVID-19 Emergency

What is our operating status?

Along with the rest of District Government, our agency remains operational. We are operating on a telework status and have made some modifications to how services are being provided which are listed below.

How does this impact what we do?

- **Filing of Appeals by Email** - Parties with business before the RHC are encouraged to file any documents electronically by emailing rhc.clerk@dc.gov. All electronic filings should be submitted as attachments to an email in Adobe Acrobat-compatible format (PDF files) or Microsoft Word-compatible format (DOC or DOCX files).
- **Filing of Appeals by Mail** - If you have filed anything by postal mail, you are invited to call 202-442-8949 number to let our staff know and email a courtesy copy of your filing to rhc.clerk@dc.gov.
- **Filing of Appeals in Person** - No in-person filings will take place from March 16-31.

How does this impact our physical locations?

- **441 4th Street, NW, Suite 1140B-N** – closed to the public from March 16-31.

What else are we offering to meet your needs?

- If you have questions about filings or any RHC matter, please call 202-442-8949 or send an email to rhc.clerk@dc.gov.

What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

Our employees are taking precautions to keep themselves healthy and limit the spread of infections like regularly washing their hands, cleaning facilities more frequently, and reducing close contact with each other and residents. Employees have been asked to let their supervisor know immediately if they feel sick.

Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact us at 202-442-8949 or rhc.clerk@dc.gov. For more information, please visit coronavirus.dc.gov.