



## Update on The DC Corrections Information Council Operating Status during COVID-19 Emergency

### What is our operating status?

Along with the rest of District government, our agency remains operational. Our agency will be operating on a 100% teleworking schedule with full access to phone calls and emails.

### How does this impact what we do?

- Communication with inmates and families of inmates: no changes. We will continue to communicate with inmates via phone, email and letters. Families of inmates can reach us via our main line: 202-478-9211
- Prison visits and site visits: suspended. All BOP and DOC facilities have suspended all in person visitation within their facilities for the remainder of the Public Health Emergency. This includes CIC visits and inspections. These inspections will be rescheduled.

### How does this impact our physical locations?

- **CIC Offices** - will be closed throughout the duration of the Public Health Emergency.

### What else are we offering to meet your needs?

- Contact via phone and email: all CIC staff can be reached via phone and email to voice concerns about conditions of confinement.

### What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

Our employees are taking precautions to keep themselves healthy and limit the spread of infections like regularly washing their hands, cleaning facilities more frequently, and reducing close contact with each other and residents. Employees have been asked to let their supervisor know immediately if they feel sick.

### Where should you go if you have questions?

If you have any questions or concerns, please visit our website: [cic.dc.gov](http://cic.dc.gov).

For questions about any of the services we provide and information on any future changes, please contact us at 202-478-9211 or [dccic@dc.gov](mailto:dccic@dc.gov), For more information, please visit [coronavirus.dc.gov](http://coronavirus.dc.gov).