



Update on DC Homeland Security and Emergency Management Agency Operating Status during COVID-19 Emergency

What is our operating status?

The Homeland Security and Emergency Management Agency (HSEMA) continues to work with DC Health to lead the District's response to COVID-19 and as such, is staffing the District's Emergency Operations Center (EOC) and Joint Information Center (JIC) Monday through Sunday from 8 a.m. to 8 p.m. The HSEMA staff not currently assigned to the EOC remain operational through telework.

How does this impact what we do?

While some agency staff are activated to support the activation of the EOC, this does not impact our ability to carry out other key services such as grants management, business support through the Business Emergency Operations Center, public communication, and preparedness planning.

How does this impact our physical locations?

- The EOC and the JIC are co-located with the Health Emergency Command Center (HECC) at 899 N. Capitol St., NE.
- The Joint All-Hazards Operations Center (JAHOC), located in Ward 8, remains operational 24 hours a day.

What else are we offering to meet your needs?

HSEMA's services continue to support the District's response to COVID-19 and ensures the safety and security of District residents, businesses, and visitors.

What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

Non-essential HSEMA staff are following public health guidelines and teleworking to reduce close contact. Additionally, our facilities are being cleaned more frequently and we are practicing social distancing to protect essential staff who are physically working in our facilities.

Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact the JAHOC at 202-727-6161 or hsema.opa@dc.gov. For more information, please visit coronavirus.dc.gov.