Update on DC State Board of Education, Ombudsman for Public Education, and Office of the Student Advocate Operating Status during COVID-19 Emergency

What is our operating status?
As a member of the District government, our agency remains operational and in service to the community. We are utilizing a full telework model and are able to provide continuous services.

How does this impact what we do?
- State Board of Education - Most activities will be shifted to telephone or web conference. Employees will be teleworking.
- Ombudsman for Public Education - All activities will be shifted to telephone or web conference. Employees will be teleworking.
- Student Advocate - All activities will be shifted to telephone or web conference. Employees will be teleworking.

How does this impact our physical locations?
- 441 4th Street, NW, Suite 530S - closed to the public from March 13 through the duration of the public health emergency.
- 441 4th Street, NW, Suite 723NS - closed to the public from March 13 through the duration of the public health emergency.

What precautions are we taking to limit the spread of the coronavirus (COVID-19)?
Our employees are taking precautions to keep themselves healthy and limit the spread of infections like regularly washing their hands, cleaning facilities more frequently, and reducing close contact with each other and residents. Employees have been asked to let their supervisor know immediately if they feel sick.

Where should you go if you have questions?
For questions about any of the services we provide and information on any future changes, please contact us by phone or email.
State Board of Education - sboe@dc.gov 202.741.0888
Ombudsman for Public Education - om.budsman@dc.gov 202.741.0886
Student Advocate - student.advocate@dc.gov 202.741.4692
For more information, please visit coronavirus.dc.gov.