



## Update on DC Department of Motor Vehicles (DC DMV) Operating Status during COVID-19 Emergency

### What is our operating status?

DC DMV remains operational with most necessary services provided online. All Service Centers, Adjudications Services, and the Brentwood Commercial Driver License (CDL) Office will operate on an “Appointment Only” basis through Phase Two.

The Inspection Station will operate on a first come, first serve basis with modified hours, and the Self-Service (OBD) Vehicle Inspection Kiosk will operate 24/7.

### How does this impact what we do?

- DC DMV has extended the expiration date for all documents expiring March 1 through the duration of the health emergency, including driver licenses, identification cards, vehicle registrations, inspections, ticket payments and ticket adjudication responses, until 45 days after the health emergency concludes.
- All driver licenses, vehicle registrations, and vehicle inspections scheduled to expire have been granted a waiver without penalty until DC DMV reopens at full operating capacity.
- All tickets will remain in their current status for the duration of the health emergency, and no additional penalties will be added during this period. In the interim, the public is encouraged to request adjudication and pay citations online.
- All driver license suspensions and revocations will be paused until further notice.

### How does this impact our physical locations?

- The following in-person services open by “appointment only” through Phase Two.
  - Southwest Service Center
  - Benning Ridge Service Center
  - Georgetown Service Center
  - Rhode Island Service Center
  - Adjudication Services
  - Brentwood CDL Office: Road Skills Tests will resume on June 30, 2020.
- Inspection Station open on a first come, first serve basis with modified hours of operation
- Self-Service (OBD) Vehicle Emissions Inspection Kiosk open 24/7

### What else are we offering to meet your needs?

- Online Services – DC DMV has more than 55 online services at [dmv.dc.gov/service/dmv-online-services](https://dmv.dc.gov/service/dmv-online-services).

### What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

- In-person services will only be available by appointment only at all Service Centers, Adjudications Services, and the Brentwood Road Test/CDL Office.
- Customers will be required to wear masks or face coverings before entering all DC DMV locations.
- Only customers obtaining service will be allowed into DC DMV locations (limited exceptions for disabled customers).
- Customers and employees at all DMV locations will maintain social distancing of 6 feet or more and wear masks or face coverings at all times.

### Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact 311 or [dmv.dc.gov](https://dmv.dc.gov). For more information, please visit [coronavirus.dc.gov](https://coronavirus.dc.gov).