This document provides reopening guidance to Long Term Care Facilities (LTCFs) that are skilled nursing facilities (SNF) or assisted living residences (ALR). Given the critical importance of preventing COVID-19 from entering or spreading within LTCFs, decisions on relaxing restrictions should be made with careful review of a number of facility-level and community cases, and in collaboration with DC Health.

<table>
<thead>
<tr>
<th>Activity</th>
<th>Phase One</th>
<th>Phase Two</th>
</tr>
</thead>
<tbody>
<tr>
<td>Communal Dining</td>
<td><strong>Limited communal dining</strong> can occur when the following criteria are met:</td>
<td><strong>Limited communal dining</strong> can occur when the following criteria are met:</td>
</tr>
<tr>
<td></td>
<td>• Weekly testing of staff (at least 2 consecutive weeks)</td>
<td>• Weekly testing of staff (at least 2 consecutive weeks)</td>
</tr>
<tr>
<td></td>
<td>• Weekly testing of all residents (excluding those isolated due to positive COVID-19 status at time of specimen collection)</td>
<td>• Weekly testing of all residents (excluding those isolated due to positive COVID-19 status at time of specimen collection)</td>
</tr>
<tr>
<td></td>
<td><strong>Residents who meet the following criteria must continue to be served in their rooms:</strong></td>
<td><strong>Residents who meet the following criteria must continue to be served in their rooms:</strong></td>
</tr>
<tr>
<td></td>
<td>• Currently isolated due to being positive for the virus that causes COVID-19</td>
<td>• Currently isolated due to being positive for the virus that causes COVID-19</td>
</tr>
<tr>
<td></td>
<td>• Currently quarantined due to possible exposure to or having symptoms of COVID-19</td>
<td>• Currently quarantined due to possible exposure to or having symptoms of COVID-19</td>
</tr>
<tr>
<td></td>
<td><strong>Residents who meet the following criteria may eat in the same room with social distancing (no more than 6 people at table, spaced by at least 6 feet between seated residents):</strong></td>
<td><strong>Residents who meet the following criteria may eat in the same room with social distancing (no more than 6 people at table, spaced by at least 6 feet between seated residents):</strong></td>
</tr>
<tr>
<td></td>
<td>• Never tested positive for the virus that causes COVID-19</td>
<td>• Never tested positive for the virus that causes COVID-19</td>
</tr>
<tr>
<td></td>
<td>• Were previously positive for the virus that causes COVID-19 AND have completed the symptom-based or time-based clearance method</td>
<td>• Were previously positive for the virus that causes COVID-19 AND have completed the symptom-based or time-based clearance method</td>
</tr>
<tr>
<td></td>
<td><strong>PLEASE NOTE:</strong> Communal dining will increase the risk of COVID-19 spreading in your facility. Please be cautious by ensuring all appropriate testing and screening practices are in place before implementing any level of communal dining (see DC Health. Please also do everything possible to facilitate social distancing (such as removing chairs, spacing tables to ensure residents are at least 6 feet apart, staggering mealtimes, ensuring ample hand hygiene access, ensuring robust cleaning and disinfection of the dining area, etc.)</td>
<td><strong>PLEASE NOTE:</strong> Communal dining will increase the risk of COVID-19 spreading in your facility. Please be cautious by ensuring all appropriate testing and screening practices are in place before implementing any level of communal dining. Please also do everything possible to facilitate social distancing (such as removing chairs, spacing tables to ensure residents are at least 6 feet apart, staggering mealtimes, ensuring ample hand hygiene access, ensuring robust cleaning and disinfection of the dining area, etc.)</td>
</tr>
</tbody>
</table>
### Visitors

**Visitation inside a facility generally prohibited,** except for compassionate care situations.
- In those limited situations, visitors must be screened (temperature check and symptom questionnaire), comply with social distancing, perform frequent hand hygiene (e.g., use alcohol-based hand rub upon entry) and adhere to infection control policies.
- All visitors must wear a cloth face covering or facemask during their visit.
- Ask visitors to notify the facility if they develop fever or symptoms consistent with COVID-19 within 14 days of visiting the facility.


### Outdoor visitation

**Visitation inside a facility generally prohibited,** except for compassionate care situations.
- In those limited situations, visitors are screened and additional precautions are taken, including social distancing, and hand hygiene.
- All visitors must wear a cloth face covering or facemask during their visit.
- Ask visitors to notify the facility if they develop fever or symptoms consistent with COVID-19 within 14 days of visiting the facility.


**Outdoor visitation can occur** when the following criteria are met:
- Weekly testing of staff (at least 2 consecutive weeks)
- Weekly testing of all residents (excluding those isolated due to positive COVID-19 status at time of specimen collection)

**Outdoor visitation can be considered** if the following measures are in place:
- **Decline in the number of facility-associated COVID-19 cases**
  - DC Health can assist with making this determination
- Policies in place to address
  - the appropriate number of visitors per resident and per designated space
  - scheduling of visitors in advance to avoid excessive congregation in the designated space
  - education of appropriate hand hygiene practices for visitors
  - use of alcohol-based-hand-rub before and after the visit and as needed
  - temperature checks and screenings
  - right to revoke, cancel or deny a scheduled visitation
- Ask visitors to notify the facility if they develop fever or symptoms consistent with COVID-19 within 14 days of visiting the facility.
- Masking/cloth face covering for visitors and residents
- Social distancing (at least 6 feet between residents and visitors). This includes no physical contact between residents and visitors.
- Staff present at all times
- Conduct in an open area with good air flow
- Ensure ample opportunities for hand hygiene
- Ensure robust cleaning and disinfection of outdoor visitation area

**Residents who meet the following criteria should not participate in outdoor visitation:**
- Currently isolated due to COVID-19
- Currently quarantined because of exposure to or exhibiting symptoms consistent with COVID-19

<table>
<thead>
<tr>
<th>Activity</th>
<th>Phase One</th>
</tr>
</thead>
</table>
| Non-Essential Medical Providers | Exclude all non-essential personnel from access to the facility or residence.  
  • Consider telemedicine options as much as possible.  
  • All personnel must undergo screening and weekly testing.  

  PLEASE NOTE: Non-essential medical personnel is determined by each individual facility. This determination should be made based on the medical needs of individual residents at that facility at that point in time. |
|                               | Allow entry of limited numbers of non-essential healthcare personnel/contractors as determined necessary by the facility.  
  • Consider telemedicine options as much as possible  
  • All personnel must undergo screening and weekly testing.  
  o Please see “Screening Healthcare Personnel” section below.  
  • Ensure additional precautions are maintained including  
  o social distancing,  
  o hand hygiene, and  
  o cloth face covering or facemask  

  PLEASE NOTE: Non-essential medical personnel is determined by each individual facility. This determination should be made based on the medical needs of individual residents at that facility at that point in time. |

| Leaving for Medical Reasons    | Avoid non-essential medical visits.  

  For essential medical visits outside the facility, ensure residents who must leave the facility wear their cloth face coverings (or a facemask) whenever leaving the facility. |
|                               | Keep residents at the facility unless there is a medical reason for having them leave.  
  • Residents with laboratory-confirmed COVID-19 who have not been cleared from isolation should only leave the facility for essential medical needs (i.e., dialysis), with prior notification.  
  • Non-essential appointments/procedures should be delayed if possible.  
  • Travel for COVID-19 positive residents should be provided by medical transport, with prior notification.  
  • Ensure residents who must leave the facility wear their cloth face coverings (or a facemask) whenever leaving the facility. |
Limited non-medical personal care services can occur when the following criteria are met:
- Weekly testing of staff (at least 2 consecutive weeks)
- Weekly testing of all residents (excluding those isolated due to positive COVID-19 status at time of specimen collection)
- Strongly consider routine weekly testing of non-medical personal care service personnel

Permitted personal care services:
- Barbers
- Hair dressers

Personal care service not permitted:
- Non-medical nail care (manicures, pedicures, acrylics, etc.)

Residents who meet the following criteria should not undergo personal care services:
- Currently isolated due to COVID-19
- Currently quarantined because of exposure to or exhibiting symptoms consistent with COVID-19

Screen all personnel (hair dresser/barber) at the beginning of their shift for fever and symptoms of COVID-19
- Actively take their temperature and document absence of symptoms consistent with COVID-19. If they are ill, have them keep their cloth face covering or facemask on and leave the facility.
- Ask personnel to notify the facility if they develop fever or symptoms consistent with COVID-19 within 14 days of visiting the facility.
- Create an inventory of personnel that provide non-medical personal care service in the facility. This inventory can be used for contact tracing, if needed.

Ensure additional precautions are maintained:
- Resident use of cloth face covering or facemask, as much as possible
- Personnel (hair dresser/barber) use of facemask and eye protection (goggles or face shield) when providing personal care services
- Provision of infection control education and competency to personnel
  - Hand hygiene
  - Personal protective equipment
  - Cleaning and disinfection (e.g., contact time)
- Ensure cleaning and disinfection is performed between residents using products on EPA List N
- Services provided to only one resident at a time

Limited non-medical personal care services can occur when the following criteria are met:
- Weekly testing of staff (at least 2 consecutive weeks)
- Weekly testing of all residents (excluding those isolated due to positive COVID-19 status at time of specimen collection)
- Strongly consider routine weekly testing of non-medical personal care service personnel

Permitted personal care services:
- Barbers
- Hair dressers
- Non-medical nail care (manicures, pedicures, acrylics, etc.)

Residents who meet the following criteria should not undergo personal care services:
- Currently isolated due to COVID-19
- Currently quarantined because of exposure to or exhibiting symptoms consistent with COVID-19

Screen all personnel at the beginning of their shift for fever and symptoms of COVID-19
- Actively take their temperature and document absence of symptoms consistent with COVID-19. If they are ill, have them keep their cloth face covering or facemask on and leave the facility.
- Ask personnel to notify the facility if they develop fever or symptoms consistent with COVID-19 within 14 days of visiting the facility.
- Create an inventory of personnel that provide non-medical personal care services in the facility. This inventory can be used for contact tracing, if needed.

Ensure additional precautions are maintained:
- Resident use of cloth face covering or facemask, as much as possible
- Personnel use of facemask and eye protection (goggles or face shield) when providing personal care services
- Provision of infection control education and competency to personnel
  - Hand hygiene
  - Personal protective equipment
  - Cleaning and disinfection (e.g., contact time)
- Ensure cleaning and disinfection is performed between residents using products on EPA List N
- Services provided to only one resident at a time
<table>
<thead>
<tr>
<th>Activity</th>
<th>Phase One</th>
<th>Phase Two</th>
</tr>
</thead>
<tbody>
<tr>
<td>Field Trips/ Group Activities</td>
<td>Restrict all field trips and group activities.</td>
<td>Continue to restrict field trips.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>Limited group activities</strong> can occur within the facility or within the facility’s boundary (for example, movies, bingo, other individualized activities) when the following criteria are met:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Weekly testing of staff (at least 2 consecutive weeks)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Weekly testing of all residents (excluding those isolated due to positive COVID-19 status at time of specimen collection)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Residents who meet the following criteria may be physically present during group activities with social distancing (limited number of people at tables and spaced by at least 6 feet):</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Never tested positive for the virus that causes COVID-19</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Were previously positive for the virus that causes COVID-19 AND have completed the symptom-based or time-based clearance method</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Residents who meet the following criteria should not physically* be present for group activities:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Currently isolated due to COVID-19</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Currently quarantined because of exposure to or exhibiting symptoms consistent with COVID-19</td>
</tr>
<tr>
<td></td>
<td></td>
<td>*Consider tele-participation</td>
</tr>
</tbody>
</table>
|                        |                                                                            | **PLEASE NOTE: Group activities will increase the risk of COVID-19 spreading in your facility.** Please be cautious by ensuring all appropriate testing and screening practices are in place before implementing any type of group activity. Please limit activities to no more than 10 people and do everything possible to facilitate social distancing (such as removing chairs, spacing tables to ensure residents are at least 6 feet apart, staggering activity start and end times, ensuring ample hand hygiene access, ensuring robust cleaning and disinfection of activity space and equipment, etc.).
<table>
<thead>
<tr>
<th>Activity</th>
<th>Phase One</th>
<th>Phase Two</th>
</tr>
</thead>
</table>
| Screening Patients | Continue to screen residents for possible signs and symptoms of COVID-19. Screening should include the following:  
- Active temperature check and pulse oximetry  
- Questions about and observations for other signs or symptoms of COVID-19  
- An up-to-date list of COVID-19 symptoms can be found on the CDC’s website: [https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/symptoms.html](https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/symptoms.html) | Continue to screen residents for possible signs and symptoms of COVID-19. Screening should include the following:  
- Active temperature check and pulse oximetry  
- Questions about and observations for other signs or symptoms of COVID-19  
|           | Skilled nursing facilities:  
- Screen all residents at least 3 times per day, and as needed  
- Consider screening all residents every 4 hours if there is an ongoing outbreak in your facility | Skilled nursing facilities:  
- Screen all residents at least 3 times per day, and as needed  
- Consider screening all residents every 4 hours if there is an ongoing outbreak in your facility |
|           | Assisted Living Residences:  
- Screen all residents at least daily, and as needed  
- Consider increasing screening frequency of all residents if there is an ongoing outbreak in your facility | Assisted Living Residences:  
- Screen all residents at least daily, and as needed  
- Consider increasing screening frequency of all residents if there is an ongoing outbreak in your facility |
| Screening Healthcare Personnel 1 | Screen all HCP at the beginning of their shift for fever and symptoms of COVID-19;  
Facilities undergoing COVID-19 outbreaks should consider screening HCP at the start, middle and end of each shift. Actively take their temperature and document absence of symptoms consistent with COVID-19. If they are ill, have them keep their cloth face covering or facemask on and leave the workplace.  
Continuously educate HCP to remain vigilant for symptoms of illness consistent with COVID-19.  
Facilities undergoing COVID-19 outbreaks should consider screening HCP at the start, middle and end of each shift. Actively take their temperature and document absence of symptoms consistent with COVID-19. If they are ill, have them keep their cloth face covering or facemask on and leave the workplace.  
Continuously educate HCP to remain vigilant for symptoms of illness consistent with COVID-19.  

1 **Healthcare personnel**: all paid and unpaid persons serving in healthcare settings who have the potential for direct or indirect exposure to patients or infectious materials.
## Coronavirus 2019 (COVID-19) Reopening Guidance (Phase One & Phase Two) for Skilled Nursing Facilities & Assisted Living Residences

<table>
<thead>
<tr>
<th>Activity</th>
<th>Phase One</th>
<th>Phase Two</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Testing residents</strong></td>
<td>Test all residents <strong>weekly</strong> who meet the following criteria</td>
<td>Test all residents <strong>weekly</strong> who meet the following criteria</td>
</tr>
<tr>
<td></td>
<td>• Anyone not currently isolated for laboratory-confirmed COVID-19 at time</td>
<td>• Anyone not currently isolated for laboratory-confirmed COVID-19 at time</td>
</tr>
<tr>
<td></td>
<td>of specimen collection (asymptomatic or symptomatic)</td>
<td>of specimen collection (asymptomatic or symptomatic)</td>
</tr>
<tr>
<td></td>
<td>• Anyone who does not have a test pending for the virus that causes</td>
<td>• Anyone who does not have a test pending for the virus that causes</td>
</tr>
<tr>
<td></td>
<td>COVID-19 at time of specimen collection (asymptomatic or symptomatic)</td>
<td>COVID-19 at time of specimen collection (asymptomatic or symptomatic)</td>
</tr>
<tr>
<td></td>
<td><strong>AND</strong></td>
<td><strong>AND</strong></td>
</tr>
<tr>
<td></td>
<td>• Resides in a facility with on-going transmission(^2) of the virus that</td>
<td>• Resides in a facility with on-going transmission of the virus that</td>
</tr>
<tr>
<td></td>
<td>causes COVID-19</td>
<td>causes COVID-19</td>
</tr>
<tr>
<td></td>
<td>Test all residents as needed who meet the following criteria:</td>
<td>Test all residents as needed who meet the following criteria:</td>
</tr>
<tr>
<td></td>
<td>• Showing possible signs or symptoms of COVID-19</td>
<td>• Showing possible signs or symptoms of COVID-19</td>
</tr>
<tr>
<td></td>
<td>• Exposed to another resident, staff or exempt visitor(^3) who was</td>
<td>• Exposed to another resident, staff or exempt visitor who was confirmed</td>
</tr>
<tr>
<td></td>
<td>confirmed to have COVID-19</td>
<td>to have COVID-19</td>
</tr>
<tr>
<td></td>
<td>Weekly testing of all residents is no longer required if a facility has</td>
<td>Weekly testing of all residents is no longer required if a facility has</td>
</tr>
<tr>
<td></td>
<td>demonstrated the following:</td>
<td>demonstrated the following:</td>
</tr>
<tr>
<td></td>
<td>• Two consecutive facility-wide screening of residents that produces all</td>
<td>• Two consecutive facility-wide screening of residents that produces all</td>
</tr>
<tr>
<td></td>
<td>negative results</td>
<td>negative results</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Activity</th>
<th>Testing staff</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>All staff are tested weekly.</td>
<td>All staff are tested weekly.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Activity</th>
<th>Routine Data Reporting</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Submit daily line list of residents and staff who are newly positive for</td>
<td></td>
</tr>
<tr>
<td></td>
<td>COVID-19 (no need to report residents who are transferred into your</td>
<td></td>
</tr>
<tr>
<td></td>
<td>facility with laboratory-confirmed COVID-19)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Submit at least weekly data to National Healthcare Safety Network (NHSN)</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Skilled nursing facilities:</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Reporting requirements for nursing homes became effective on May 8,</td>
<td></td>
</tr>
<tr>
<td></td>
<td>2020 when CMS published their interim final rule with comment:</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Assisted living residences:</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• While ALFs do not have the same federal requirement to report to</td>
<td></td>
</tr>
<tr>
<td></td>
<td>NHSN as nursing homes, their participation is encouraged.</td>
<td></td>
</tr>
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<td></td>
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<td></td>
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<tr>
<td></td>
<td>facility with laboratory-confirmed COVID-19)</td>
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<td></td>
<td>• While ALFs do not have the same federal requirement to report to NHSN as nursing homes, their participation is encouraged.</td>
<td></td>
</tr>
</tbody>
</table>

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\(^2\) **On-going transmission**: This is when new laboratory-confirmed COVID-19 cases are identified during consecutive mass testing events.

\(^3\) **Exempt visitors**: Those who are visiting for compassionate and end-of-life care.
## Coronavirus 2019 (COVID-19)
Reopening Guidance (Phase One & Phase Two) for Skilled Nursing Facilities & Assisted Living Residences

<table>
<thead>
<tr>
<th>Activity</th>
<th>Phase One</th>
<th>Phase Two</th>
</tr>
</thead>
</table>
| **PPE for staff** | **Universal masking** for all staff at all times while in the facility for staff who provide direct patient care or are in the patient care areas  
All healthcare facility staff who do not provide direct patient care or enter patient care areas should wear a cloth face covering at all times while in the facility.  
**Universal eye protection** (goggles or face shield) at all times while in the facility for staff who provide direct patient care or are in the patient care areas  
Staff providing care to (or entering the room of) residents quarantined or isolated for COVID-19 should wear the following:  
- Eye protection  
- Face mask (or respirator)  
  - Respirators should be worn during aerosol generating procedures and by personnel who are medically cleared and fit tested for the specific brand and size  
- Gown  
- Gloves | **Universal masking** at all time while in the facility for staff who provide direct patient care or are in the patient care areas  
All healthcare facility staff who do not provide direct patient care or enter patient care areas should wear a cloth face covering at all times while in the facility.  
**Universal eye protection** (goggles or face shield) at all times while in the facility for staff who provide direct patient care or are in the patient care areas  
Staff providing care to (or entering the room of) residents quarantined or isolated for COVID-19 should wear the following:  
- Eye protection  
- Face mask (or respirator)  
  - Respirators should be worn during aerosol generating procedures and by personnel who are medically cleared and fit tested for the specific brand and size  
- Gown  
- Gloves |
| **PPE for residents** | Cloth face coverings when  
- outside their room  
- anyone enters their room (for direct care or other services, such as cleaning)  
- sharing a room with another resident | Cloth face coverings when  
- outside their room  
- anyone enters their room (for direct care or other services, such as cleaning)  
- sharing a room with another resident |
| **Plan to manage new admissions** | Dedicate space for cohorting and managing care for the following:  
- Isolating residents with COVID-19  
- Quarantining new/readmissions with an unknown COVID19 status  
- Quarantining residents who develop symptoms  
Have plans in place to dedicate staff for cohorting and managing care for each of the following:  
- Residents isolated for COVID-19  
  **AND**  
- Residents quarantined for their unknown COVID-19 status (new/readmissions)  
  **AND**  
- Residents quarantined for possible symptoms of COVID-19 | Dedicate space for cohorting and managing care for the following:  
- Isolating residents with COVID-19  
- Quarantining new/readmissions with an unknown COVID19 status  
- Quarantining residents who develop symptoms  
Have plans in place to dedicate staff for cohorting and managing care for each of the following:  
- Residents isolated for COVID-19  
  **AND**  
- Residents quarantined for their unknown COVID-19 status (new/readmissions)  
  **AND**  
- Residents quarantined for possible symptoms of COVID-19 |