



Update on Department of Aging and Community Living Operating Status during COVID-19 Emergency

What is our operating status?

The Department of Aging and Community Living remains operational. We will continue to provide service, however, there may be changes to how some services are provided. Residents may call (202) 724-5626 to learn more about DACL's operating status, programs, and services.

How does this impact what we do?

- **Senior Wellness Centers and Community Dining Sites** - modified service. Activities at Senior Wellness Centers and Community Dining Sites are suspended. Lunch pick-up is available, Monday - Friday, 10am - 2pm for current participants.
- **Social and Recreation Programs** - suspended. This includes group trips, in-person fitness classes, and other wellness activities.
- **Adult Day Health Programs** - no changes. Adult Day Health Programs will remain open with limited social outings.

How does this impact our physical locations?

- **Senior Wellness Centers** - modified hours Monday - Friday from 10:00 am - 2:00 pm for lunch pick-up for current participants

What else are we offering to meet your needs?

- **Information & Referral/Assistance** - Residents may call (202) 724-5626 to learn more about DACL's operating status, programs, and services. Phone lines are answered Monday - Friday, 8:30am - 4:30pm.
- **Adult Protective Services (APS)** - To report allegations of abuse, neglect, self-neglect, and/or exploitation of vulnerable adults, please call the APS Hotline at (202) 541-3950, available 24-hours 7-days a week.
- **Regular Reassurance Calls** - Current participants of DACL-funded senior programs should expect to receive reassurance calls on a regular basis from their lead agency or case managers during this time. Call (202) 724-5626 for more information.

What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

Our employees are taking precautions to keep themselves healthy and limit the spread of infections like regularly washing their hands, cleaning facilities more frequently, and reducing close contact with each other and residents. Employees have been asked to let their supervisor know immediately if they feel sick.

Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact us at 202-724-5626 or dacl@dc.gov. For more information, please visit [coronavirus.dc.gov](https://www.coronavirus.dc.gov).