



DC public library

Update on DC Public Library Operating Status during COVID-19 Emergency

What is our operating status?

DC Public Library (DCPL) locations offers take-out service, remote and in-library printing and public computers at select libraries as part of Mayor Bowser's plan to reopen the District. DCPL continues to serve residents through its online digital library available at <https://www.dclibrary.org/libraryathome>.

How does this impact what we do?

- **Physical Materials Lending** - reduced. Starting June 29th, Customers can enter library buildings to pick up their holds and return books at Anacostia, Benning, Cleveland Park, Mount Pleasant, Northeast, Shepherd Park, West End, and Woodridge libraries. Starting July 6, Bellevue, Capitol View, Francis Gregory, Shaw and Tenley-Friendship will accept book returns outside of the library building and then starting July 13th, customers may enter the library for pick up holds and returns.
- **Public Computers/Printing** - reduced. Customers can access a limited number of public computers for 45-minute sessions. Customers are able to print from the public computers and pick up print jobs from the staff. Remote printing pick up continues at all open locations.
- **Digital Materials Lending** - ongoing. All lending of digital items is on the Library's website <https://www.dclibrary.org/godigital>.
- **Meetings and Organized gatherings** - suspended.

How does this impact our physical locations?

- **Facilities** - The Anacostia, Benning, Cleveland Park, Mount Pleasant, Northeast, Shepherd Park, West End, and Woodridge libraries will be open on weekdays from 11:00 AM to 2:00 PM and from 3:00 PM to 7:00 PM. The locations will be closed from 2:00 PM to 3:00 PM for cleaning and disinfecting. Bellevue, Capitol View, Francis Gregory, Shaw and Tenley-Friendship will follow the same schedule when they open on July 13.

What else are we offering to meet your needs?

- **Digital Materials Lending** - The Library offers e-books, audiobooks, streaming movies and other online resources on the website <https://dclibrary.org/godigital>.
- **Digital Library Card Lending** - The Library offers temporary cards online at <https://dclibrary.org/getacard>. These Library cards will be valid for 90 days and can be used for digital resources.
- **Telephone and Online Chat Services** - Customers can call (202) 747-1017 for Adult Services and (202) 747-5054 for Youth Services or chat online at <https://www.dclibrary.org/>.
- **Online Gathering/Social Sharing** - The Library is offering reading recommendations on social media and is hosting virtual programs. Information on ongoing programs is available at <https://www.dclibrary.org/libraryathome>.

What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

- Customers and staff must wear a face masks or coverings and practice social distancing. To ensure public health and safety of library staff and users, controlled entry will be in place to limit the number of people in the library at one time. Additionally, libraries will be regularly cleaned including closing from 2-3 p.m. every weekday for cleaning. Staff will wipe down high touch surfaces throughout the day.

Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact us at <https://www.dclibrary.org/contact>. For more information, please visit coronavirus.dc.gov.