



Update on the Office of Neighborhood Safety and Engagement's Operating Status during COVID-19 Emergency

What is our operating status?

Along with the rest of District government, ONSE remains operational. Beginning in Phase Two, all ONSE programs will be operating under normal or modified operations.

How does this impact what we do?

- **Pathways Program** – modified operations. The Program will resume normal operations during Phase Two, including the administration of a new Pathways cohort but with a modified number of Ambassadors, a staggered schedule, and a host of universal safeguards.
- **Violence Intervention Initiative** – normal operations. During Phase Two, ONSE Violence Intervention Contractors will resume in-person outreach and intervention work in the community, including maintaining contact with critical community members to address their urgent needs and responding to incidents of conflict that are deemed critical that take place within ONSE Priority Communities.
- **Family and Survivor Support Program** – modified operations. The Family and Survivor Support division will continue to provide virtual services to residents of the District of Columbia who have been impacted by violent crime.
- **School Based Initiative** – summer operations. As District students are on summer break, the School Based Initiative team will be initiating normal summer operations in Phase Two, including: community engagement work four days per week to assist Violence Intervention contractors, safe passage, and remote engagement with Anacostia High School students engaged in the SBI program.

What else are we offering to meet your needs?

- Our employees and contractors are continuing to provide safe passage support at DC Public School meal and grocery distribution sites.
- Our contractors are collaborating with community partners to safely distribute groceries and essential items to families in ONSE priority communities.

How does this impact our physical locations?

- **ONSE Headquarters (100 42nd Street, NE)** – reopening in Phase Two, beginning Monday, June 29 to staff and the public. Public visitors will be required to make an appointment to visit ONSE Headquarters by emailing onse@dc.gov or calling (202) 807-0440.

What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

In line with guidance from DC Health and the CDC, ONSE will be implementing extensive safeguards to

protect employees and members of the public. These safeguards fall into the following categories:

- Education
- Screening
- Testing
- Contact Tracing
- Strict quarantine and return-to-work guidelines
- Enhanced cleaning protocols
- Social distancing and/or face mask requirements
- Environmental controls

Additionally, ONSE is continuing to maximize teleworking wherever it does not impact critical service delivery.

Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact us at onse@dc.gov. For more information, please visit coronavirus.dc.gov.